

# Welcome home

ST FRANCIS' RESIDENTIAL AGED CARE, PLUMPTON



A community with a warm heart





# A community with a warm heart

If you're looking for a personalised aged care home with premium services and a friendly atmosphere, then St Francis' is the place for you.

Conveniently located opposite the main shopping area, you're close to family and friends and the community you know and love.

Our home offers private suites with patios and garden views, a comprehensive range of services and the reassurance of round-the-clock care. Buildings are on one level, making wheelchair and walker access easy.

Our professional team goes out of their way to create a homely environment where you'll easily make friends, thanks to an ever-changing schedule of activities and social events.



We believe that we're responsible for looking after the world we live in and for sharing and sustaining the resources the earth gives us, so that future generations can enjoy the same benefits that we do. Printed on recycled paper.





## Live life on your terms

We believe that individuality is one of the greatest gifts of being human. You're unique and your life here should be too. Our home is designed to encourage freedom and independence and to provide a warm and welcoming community where you'll be accepted for who you are, surrounded by people who'll take the time to get to know you. Whether it's improving your health, or exploring ways to boost your independence and social connections, we want to discover what's important to you.

Our 'customer at the heart' philosophy means that your happiness and wellbeing are our priority. Our highly trained and experienced care staff, registered nurses and medical specialists provide discreet, respectful service round-the-clock to support your physical, emotional, intellectual, social, and spiritual wellbeing. Your care plan, services and lifestyle activities all revolve around you. Everything we do is tailored to enhance your quality of life and enable you to live life on your terms.





## Sit back and relax

Our light-filled, private single suites are decorated and furnished to create an environment that delivers maximum comfort, convenience and privacy.

Featuring private ensuite bathrooms and garden views, our suites create a peaceful, private oasis for you to enjoy. Relax in style, enjoy breakfast in bed or keep the curtains closed and sleep in. It's up to you.

Our suites are designed to be inviting, liveable and stylish. All that's required is for you to give it your personal touch with photos, mementoes, artwork, or even some of your own furniture. Whatever you need to make it your home.

### Features

- Private single suite
- Private ensuite bathroom
- Air conditioning
- Optional private TV & radio
- Optional Pay TV
- Optional private telephone
- Optional private Internet
- Electric powered bed
- Vanity unit
- Wardrobe
- Secure storage
- Nurse call system



Floor plans

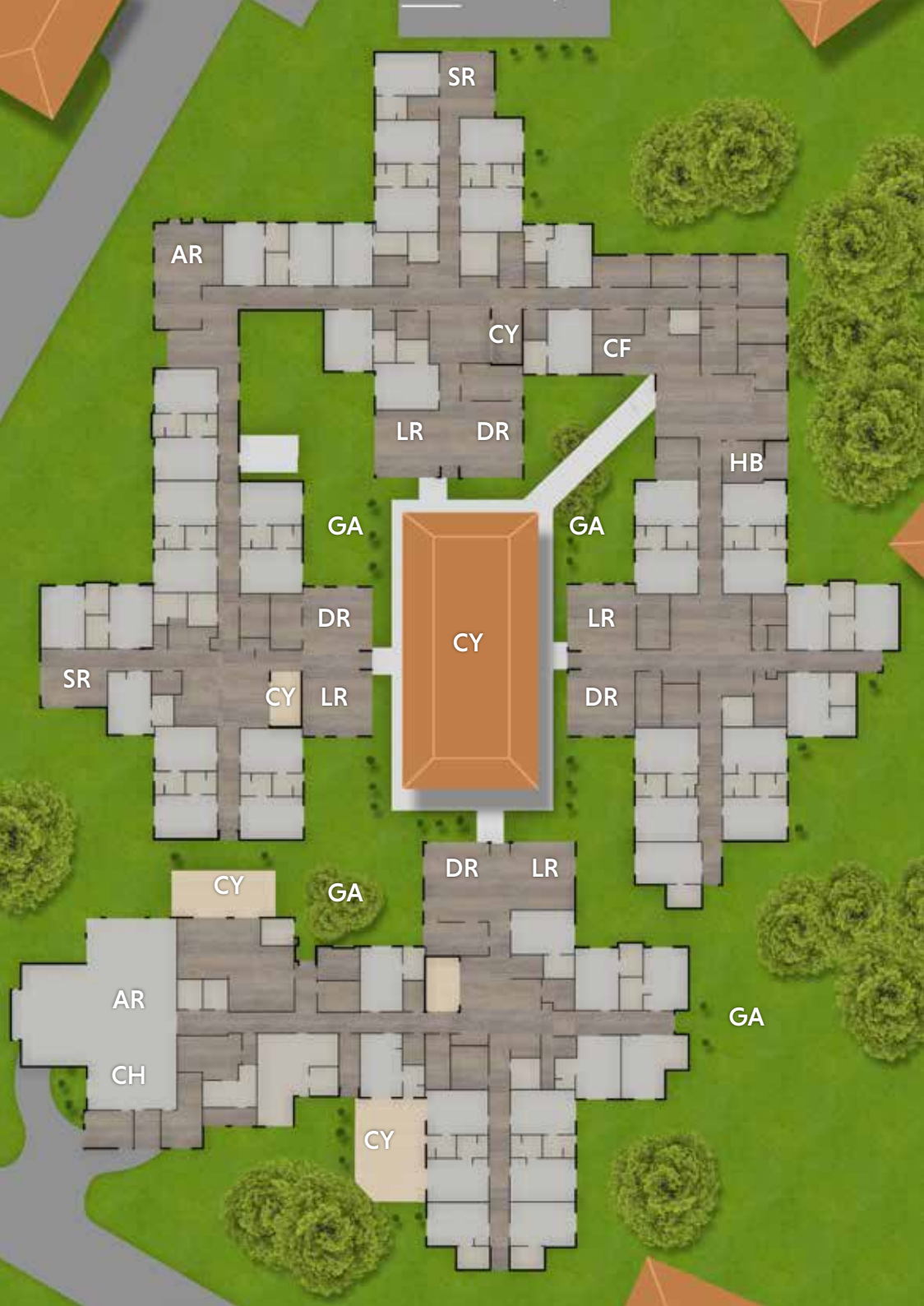


Private, suite  
Accessible



Private, suite  
Typical





# Designed for you

Our home is designed to cater to your every need. Most importantly, it feels like home.

As soon as you walk through the door, you'll feel the sense of a welcoming community as you're greeted by smiling residents and friendly staff. Modern finishes, elegant decor and comfortable furniture reflect a relaxed, comfortable lifestyle, while bright and airy views maintain a connection to the outdoors.

Here you can enjoy the beautifully kept gardens and sitting areas or simply relax and bask in the sun on your patio.

At St Francis' you'll enjoy a life of comfort and convenience that's supplemented with professional services and round-the-clock support from highly trained and experienced care staff, registered nurses and specialists.

## Features

- |                  |                          |
|------------------|--------------------------|
| AR Activity room | HB Hair and beauty salon |
| CH Chapel        | LR Lounge rooms          |
| DR Dining room   | SR Sun room              |
| GA Gardens       | CY Courtyard             |





# Services at your fingertips

We take care of day-to-day chores like cleaning, laundry or cooking, so you can spend your time as you see fit and live life on your terms.

Naturally, our great care and medical services are always close at hand if you need them. Our comprehensive range of services mean you have peace-of-mind knowing that, today and in the future, you'll be taken care of.



### Hotel services

- Catering
- Cleaning
- Dry Cleaning
- Hair & beauty
- Laundry
- Leisure & lifestyle staff
- Newspaper delivery
- Private functions
- Repairs & maintenance



### Care services

- Care staff onsite 24/7
- Physiotherapist
- Podiatrist
- Speech therapist
- Audiologist & hearing aids
- Continence management
- Counselling
- Dementia care
- End of life care
- Lifting of residents
- Occupational therapy
- Optometry
- Palliative care



### Medical services

- Nurses (registered & enrolled)
- Choice of doctor
- Dementia consultant
- Doctor visits
- Geriatrician
- Mental health advisor
- Mobile x-ray
- Pharmacy services
- Psychologist
- Specialist services



### Spiritual services

- Religious practitioner visits
- Weekly on-site religious services
- Access to off-site religious services
- Special religious celebrations
- Spiritual activities



# Activities & occasions

One thing's for sure, you'll never be bored. The social calendar is always full of activities and we love to celebrate. Our popular lifestyle and activities program offers a great mix of regular events, and opportunities to socialise, including shopping trips and bus excursions.

We always make the most of special occasions such as anniversaries, birthdays, cultural occasions and festivals, religious holidays and occasions that are important to you.

Alcohol is provided at Happy Hour, functions, social events, and special dinners and lunches. You're free to purchase and consume alcohol responsibly within the home provided it's medically appropriate.

Private functions can also be held in the shared community spaces and gardens by arrangement.



## Activities & occasions

- Anzac Day celebrations
- Arts & crafts
- Australia Day celebrations
- Bingo
- Birthday celebrations
- Bus excursions
- Card & board games
- Christmas celebrations
- Concerts
- Easter celebrations
- Entertainment
- Exercise classes and programs
- Happy hour
- High teas
- Individual programs
- Memory enhancing activities
- Men's group
- Movie days
- Movie library
- Music therapy
- Outdoor bowling
- Painting
- Pet therapy
- Queen's Birthday celebrations
- Quiz & trivia
- Remembrance Day
- Shopping trips
- Sing-alongs
- Social events
- Theme days
- Walking groups

# Relax & be yourself

Home is a place where you can truly relax and be yourself, knowing that you're safe and sound.

Contact with loved ones is vital for your health and wellbeing and we'd like your family and friends to also feel part of our extended family. There's no need to call ahead if they feel like dropping in. Your visitors will always be warmly welcomed and we can make arrangements for them to stay the night if they need to be close to you.

How you spend your time and what you do are all your choice. You can have your hair done and get a manicure, enjoy a good book and a cuppa, listen to music in the lounge room or have quiet time in the garden.

We encourage you to continue your social activities, remain part of your community and maintain your friendships and interests. We'll support your involvement in activities such as memberships to clubs, choirs, churches, men's and women's groups, and sporting organisations. We'll also help if you want to try new activities or join social groups within the local community.

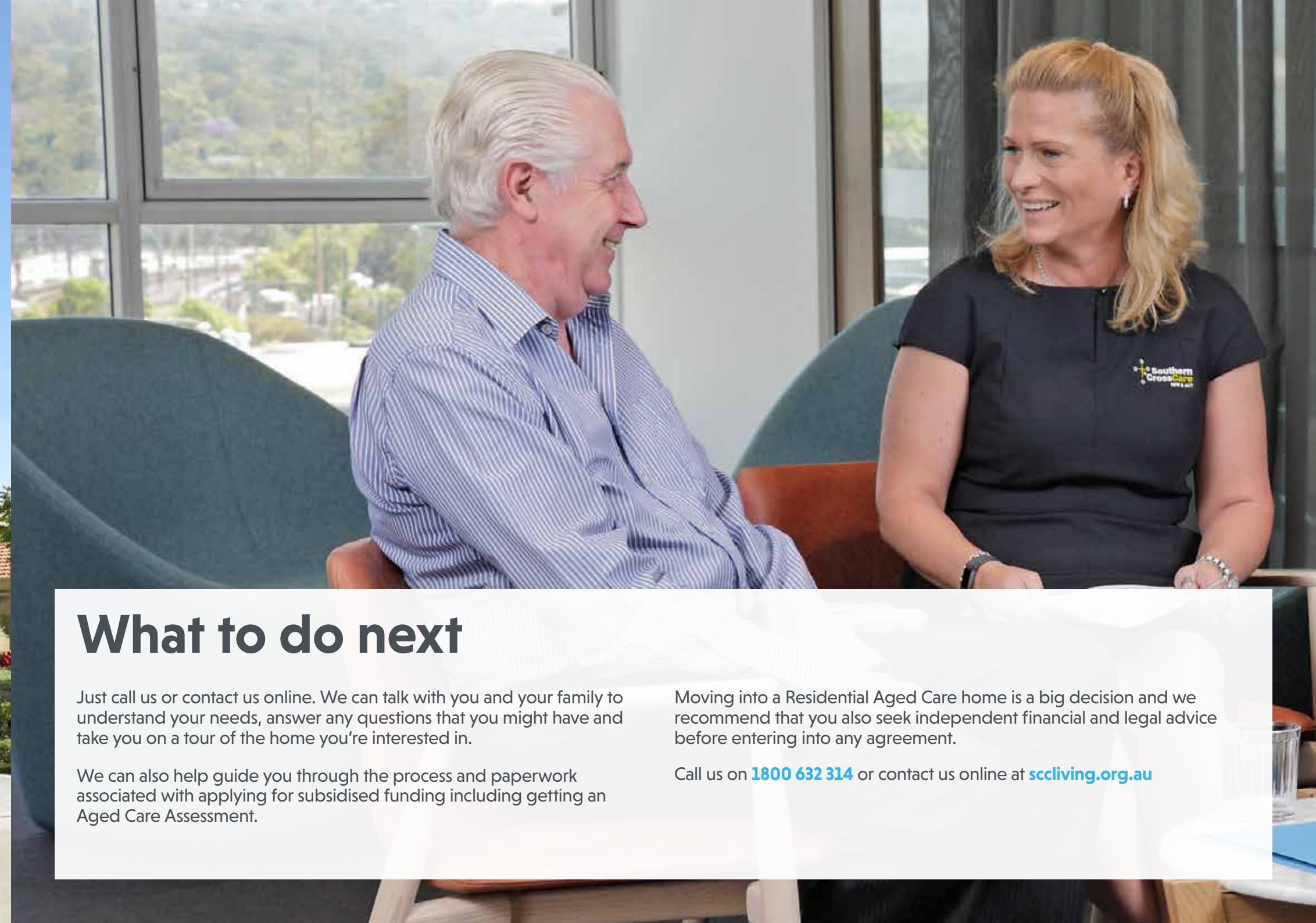


# The Southern Cross Care difference

Southern Cross Care's name is known and trusted throughout NSW & the ACT where we've been a part of the community for nearly 50 years. As a not-for-profit organisation, we don't have shareholders, big salaries or big overheads, so we can put the money we're given back into providing services for our clients. That means you get better value for money and better services.

We offer a full spectrum of integrated services to provide you with options, choice and support for how you choose to live your life, today and tomorrow. Whether it's discovering a retirement community lifestyle, tapping into help at home, improving your health, exploring ways to boost your independence and social connections, or selecting comfortable, supportive care in one of our Residential Aged Care Homes, you have peace of mind knowing that whatever your needs may be, you have a relationship with a provider that has it covered.

We believe that individuality is one of the greatest gifts of being human. Our 'customer at the heart' philosophy means that your happiness and wellbeing are our priority. We celebrate and respect diversity and welcome all, regardless of faith, ethnicity, sexual orientation, gender identity and lifestyle choices. We recognise you as a whole person and support your physical, emotional, intellectual, social, and spiritual wellbeing. Everything we do is tailored to enhance your quality of life and enable you to live life on your terms.



## What to do next

Just call us or contact us online. We can talk with you and your family to understand your needs, answer any questions that you might have and take you on a tour of the home you're interested in.

We can also help guide you through the process and paperwork associated with applying for subsidised funding including getting an Aged Care Assessment.

Moving into a Residential Aged Care home is a big decision and we recommend that you also seek independent financial and legal advice before entering into any agreement.

Call us on **1800 632 314** or contact us online at [scliving.org.au](https://www.scliving.org.au)



# Where you can find us



## Home Care Services

Our Home Care services are available extensively across metropolitan and regional locations in NSW.



## Retirement Communities

### NSW Metropolitan

#### Central Coast

- Bateau Bay
- Caves Beach

#### Illawarra Shoalhaven

- Thirroul

#### Sydney East

- Maroubra
- South Coogee

#### Sydney North

- Manly Vale
- Marsfield
- West Pennant Hills

#### Sydney South

- Caringbah
- Kirrawee
- Marrickville

#### Sydney West

- Merrylands West
- Plumpton

### ACT

- Braddon
- Campbell
- Garran
- Yarralumla

### NSW Rural & Regional

#### Northern NSW

- Banora Point
- Tweed Heads South

#### Riverina

- Corowa
- Lavington
- Moama

#### South West Slopes

- Cootamundra
- Harden
- Temora
- Young

#### Western NSW

- Parkes



## Residential Aged Care

### NSW Metropolitan

#### Central Coast

- Bateau Bay
- Caves Beach
- Swansea

#### Sydney East

- Daceyville
- Maroubra
- South Coogee

#### Sydney North

- Marsfield
- Turramurra
- West Pennant Hills

#### Sydney South

- Sutherland

#### Sydney West

- Greystanes
- Merrylands West
- North Parramatta
- Plumpton

### ACT

- Campbell
- Garran

### NSW Rural & Regional

#### Northern NSW

- Banora Point
- Casino
- Grafton
- Tweed Heads South

#### Riverina

- Corowa
- Lavington
- Moama

#### South West Slopes

- Cootamundra
- Deniliquin
- Harden
- Leeton
- Young

#### Southern NSW

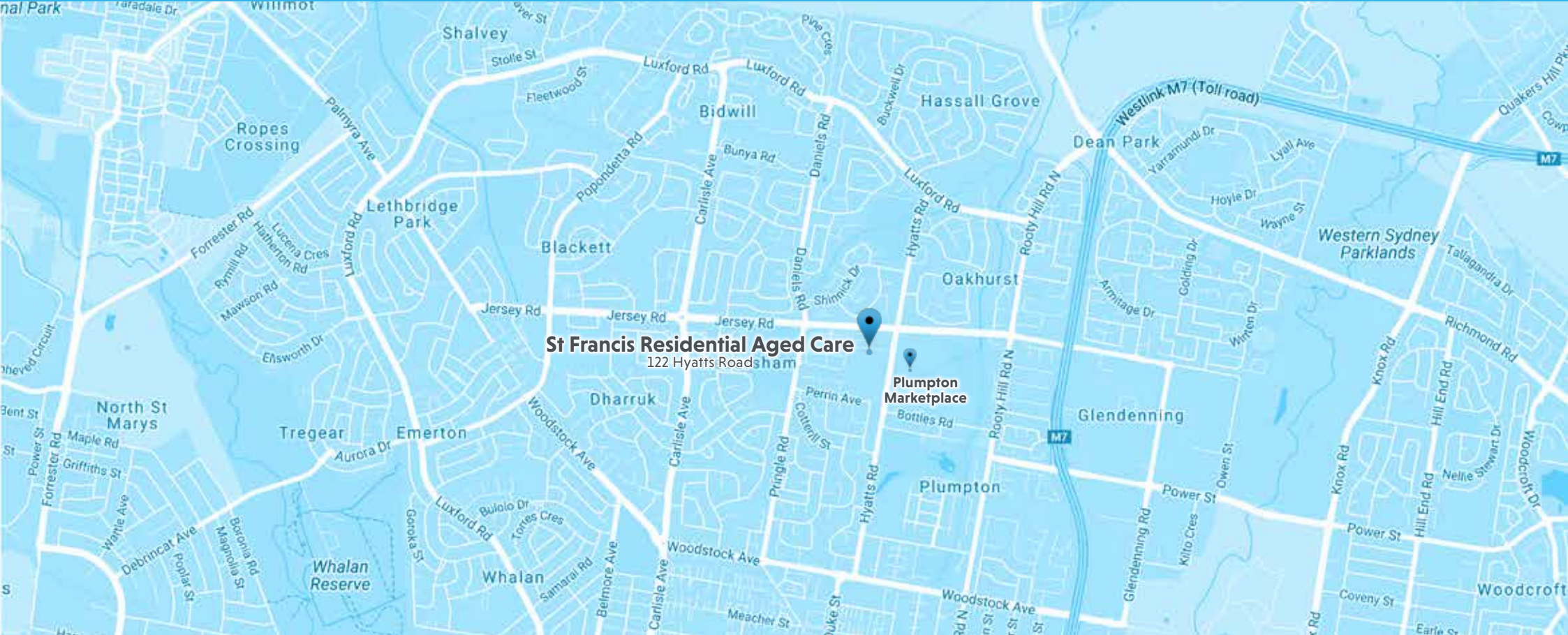
- Bombala
- Goulburn

#### Western NSW

- Parkes

# Contact us

If you'd like more information, help or advice, just get in touch and we'll give you all the information and support you need to make an informed decision that's right for you and your family.



## St Francis Residential Aged Care

122 Hyatts Road  
Plumpton NSW 2761

Call: **1800 632 314** (free call)

Visit: **sccliving.org.au**

**Bus services:** 50 m  
**Nearest shops:** 50 m  
**Nearest hospital:** Mount Druitt Hospital – 2 km  
**Nearest ACAT:** Blacktown – 1800 200 422



